Data-sharing agreement: Crisis Text Line and Loris.ai

SIL 503 Week 7 seminar sheet, 21 October 2026

Group	

Who	Context
Crisis Text Line	A US nonprofit that counsels people in crisis by text message
Loris.ai	A for-profit company with the same founder, partly owned by Crisis Text Line, building customer-service training software from what the line had learned
The data	Conversations with texters, anonymized and shared with Loris. Texters had to consent to the sharing before they reached a counselor

A data-sharing agreement is the contract between the organization that holds data and the one that receives it. It is separate from the consent screen a texter clicks. As a group, write the agreement between Crisis Text Line and Loris.ai: one or two terms under each heading, in plain language both boards could sign. Borrow from the morning's models: OCAP, the CARE principles, the tribal data agreements and Te Hiku's license. You have twelve minutes, then each group reads its strongest term.

Heading	Your terms
Who decides Who approves the sharing, and who approves any new use	
Use and return What Loris may use the conversations for, and what comes back to the line and its texters	
Exit What Loris deletes when the agreement ends, models trained on the data included, and who checks	

Source: Popular Science (2022), on Politico's reporting, popsci.com/technology/crisis-text-line-stops-sharing-data-loris-ai; Crisis Text Line, 31 January 2022, crisistextline.org/blog.