KALAMAZOO COUNTY GOVERNMENT
201 W. Kalamazoo Ave., Kalamazoo, MI 49007 | www.kalcounty.com | 269-384-8111

BOARD AGENDA REQUEST FORM

2025-204

PROPOSED FOR BOARD MEETING OF:	March 18, 2025
DEPARTMENT:	Board of Commissioners
PREPARED BY:	Kevin A. Catlin, County Administrator/Controller
SUBJECT:	[Eventual] Approval of ARPA-Funded Community Information Exchange (CIE) Program in Partnership with Gryphon Place

SPECIFIC ACTION REQUESTED:

[Eventual] Approval of ARPA funding to support the implementation of a Community Information Exchange (CIE) program, proposed by Gryphon Place, to enhance data-sharing, service coordination, and violence prevention efforts in alignment with the Kalamazoo County Community Blueprint for Peace.

DESCRIPTION OF ACTION (dollar amount, purpose):

The Community Information Exchange (CIE) is a collaborative framework designed to improve cross-sector coordination by enabling real-time, bi-directional data sharing between service providers. This closed-loop referral system ensures that individuals experiencing crisis—particularly those affected by gun violence and systemic inequities—receive the support they need without redundancy or barriers to access.

The CIE model will be established in partnership with the County and leveraged using American Rescue Plan Act (ARPA) funds allocated for Gun Violence Data Initiatives. Gryphon Place, with its strong community partnerships and expertise in crisis response, will serve as the backbone organization for CIE implementation, ensuring:

Seamless communication and referrals between healthcare, social services, housing assistance, mental health, and violence intervention organizations.
A shared resource database to track services and prevent duplication of efforts.
Data-driven decision-making, allowing the County and partners to better understand service gaps, social determinants of violence, and intervention outcomes.

The funding request will support:

✔ Technology infrastructure for secure data-sharing

✔ Staffing and coordination of CIE advisory and network partners
✔ Training for service providers and frontline workers
✔ Outreach efforts to engage and inform community members

The estimated amount required for the initial implementation phase is $200,000, which is the ARPA balance dedicated to gun violence data.

TIME FRAME OF ACTION:
Upon Board approval, CIE implementation will begin immediately, with Gryphon Place conducting network onboarding, partner training, and system development over the next 6-12 months.

FUNDING SOURCE & BUDGET CHANGES:
ARPA Project String: ARPA2022-2-00069-00214 - GUN VIOLENCE DATA COLLABORATION

Funding will be provided through **ARPA-designated funds for Gun Violence Data Initiatives**. No additional budget changes are required at this time.

PERSONNEL IF REQUIRED:
N/A

NEW OR RENEWAL:
New

ANY OTHER PERTINENT INFORMATION:

- CIE is modeled after proven frameworks (e.g., San Diego's CIE initiative), recognized as a best practice for improving community health and safety.
- The Kalamazoo CIE Advisory Committee, composed of cross-sector leaders, will guide the program's strategic direction and oversight.
- CIE partners include law enforcement, hospitals, behavioral health providers, housing agencies, and social service organizations.

PROCUREMENT INFORMATION:
N/A

CONTACT PERSON:
Kevin Catlin, Administrator/Controller, 269-384-8111

COMMUNITY INFORMATION EXCHANGE®

In partnership with



WELCOME

Tia Whitley

Vice President of Community & Partner Engagement

Ashley Bergeon

SHE/HER/HERS

Director Of Partner Engagement

DaNetta Julian

SHE/HER/HERS

Community Information Exchange Manager

WHAT IS COMMUNITY INFORMATION EXCHANGE?

Community Information Exchange (CIE) is a formal approach to developing, implementing, and sustaining a shared ecosystem for improving:

- Overall quality of life for community members
- Effective use of limited social services resources
- Collaboration among social service agencies

COMMUNITY INFORMATION EXCHANGE IS NOT THE 211 DATABASE

Key differential factors of 211 database

- Information hub, directing callers to obtain service
- One-time referrals without follow up to client
- Static referral directory without ongoing exchange
- Does not provide real time updates and shared case management
- Does not offer comprehensive data sharing capabilities

WHY DO WE NEED COMMUNITY INFORMATION EXCHANGE?

Siloed social services limit the ability to efficiently bundle services to quickly & holistically address issues

Reducing the need for consumers to repeatedly share personal and sensitive information to receive services

Real-time knowledge and assurance that resources will be available and accessible for consumers in need

Record of services already accessed by consumers that is available to other referring agencies

Recognition and respect for social determinants of health

WHY NOW?

MDHHS Statewide Task Force established August 2022

Health systems are screening and referring patients to social services

Necessary for social services to have a seamless system

Aligns with the Kalamazoo Blueprint for Peace



CIE is community-led and intended to recognize and address needs within a community

STARTING GRASSROOTS

A grassroots movement is one that uses the people in a given district, region, or community as the basis for a political or economic movement. Grassroots movement and organizations use collective action from the local level to effect change at the local, regional, national, or international level.

FOUR KEY ELEMENTS OF COMMUNITY INFORMATION EXCHANGE

Governance

Data sharing, privacy, consent, equity, oversight, sustainability, service agreements

Shared Language

Objectives, outcomes, successes, risk factors, standardization

Processes

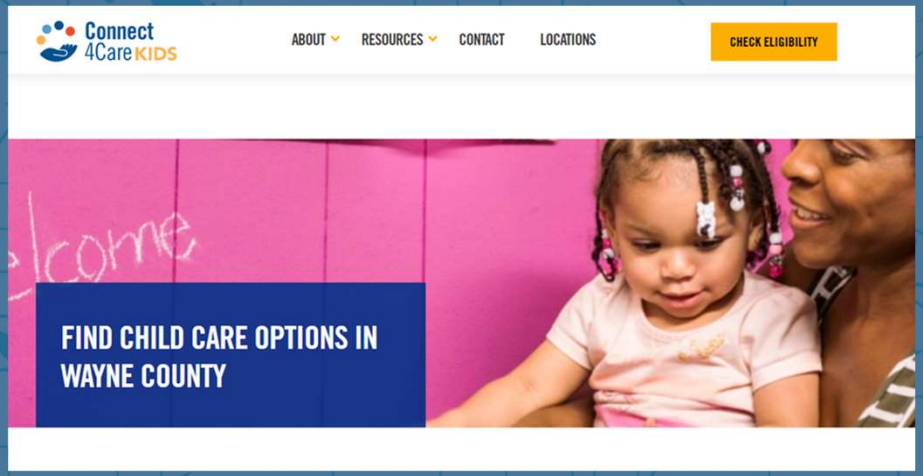
Closed loop referrals, self-service, information sharing

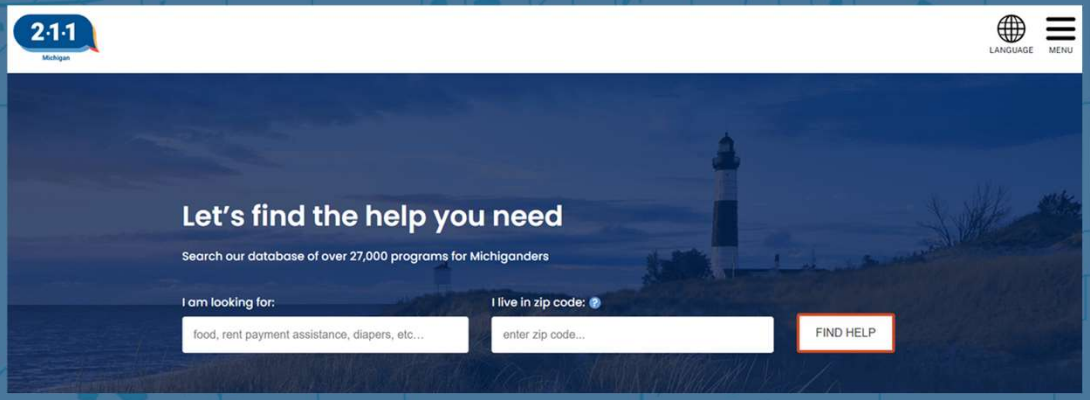
Technical Infrastructure

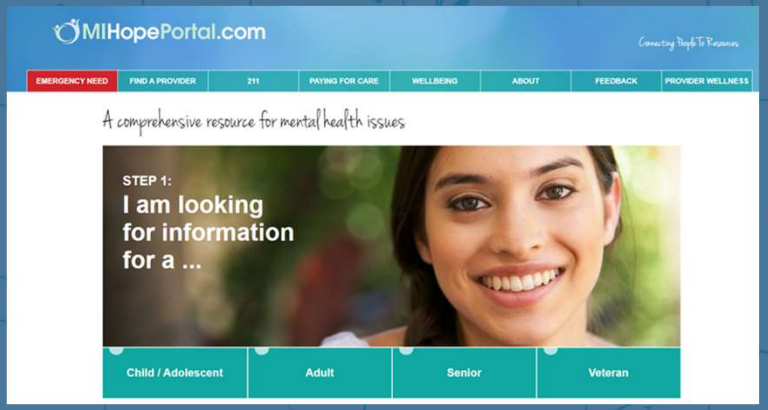
Shared resource directory

COMMUNITY INFORMATION EXCHANGE IN PRACTICE

My Michigan Health
UNIVERSITY OF MICHIGAN HEALTH



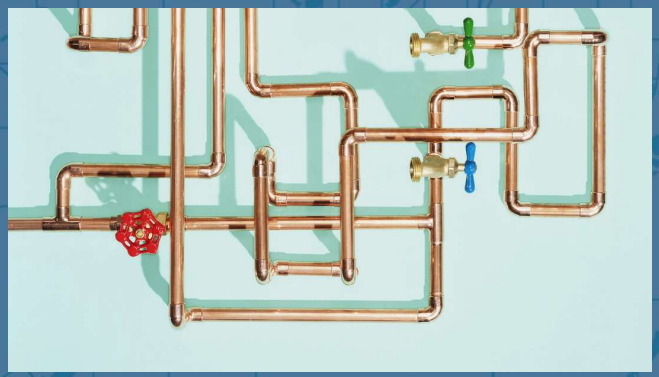




TECHNOLOGY

CIE technology is like adding fixtures to a home!







SERVICES AGENCY

Maintain Your Services	Maintain your services eligibility and supply/inventory accurately if you're a service provider
Provide Feedback to the CIE	Provide feedback to the CIE if you provided services to someone that was referred to you
Identity Management & Consent	Identity management and consent are part of CIE and the technology we have can help with it

REFERRING PARTNER

Access to the Resource Directory	Organizations train their staff to submit referrals when a client has a resource need outside their purview/domain
Submitting Referrals	Submit referrals to participating organizations when appropriate
Identity Management & Consent	Identity management and consent are part of CIE and the technology we have can help with it


Q&A


THANK YOU